



Homestay Experience

PO Box 377
Narangba, Qld, 4504
Australia

Phone +61 7 33855300

Fax +61 7 33855399

Email: info@homestayexperience.com

Web: www.homestayexperience.com

ABN: 11 429 131 530

Guidelines for Homestay Students

1. Know that the goal of the Homestay Program is to bring the diversity of international students together with the diversity of Australian homes & families with the hope that this shared experience will inspire lasting friendships & learning.
2. Please feel welcomed into our homes. Don't be afraid to ask questions, speak openly & participate in regular family activities.
3. Please be courteous & respectful of the family and home. This means, for example, keeping your bedroom clean, and bathroom clean and dry; letting your Homestay Family know if you will not be home for dinner or if you will be late coming home at night; being careful of how much noise you make when others are sleeping; learning the 'house rules' or special needs of your homestay.
4. Please attend to Australian customs regarding personal cleanliness.
5. Overnight guests or romantic visits, day or night, are not allowed. This is a family issue as well as a security issue. There are several Homestays that have children for which this issue is especially important.
6. Check with the Homestay Family about daytime visitors.
7. Please be careful about use of water, electricity, gas, etc. Be aware that these are expensive in Australia, especially during the summer and winter. Limiting your showers to 5 minutes, turning off lights when leaving a room, and turning off TVs when not in use or when sleeping, will be appreciated by your family.
8. Do not use Homestay appliances such as washers/dryers until your Homestay Family shows you how to operate them properly.
9. Please use a calling card for any long-distance calls, unless you have setup your own phone line under your own name.
10. Don't forget you are here above all else to learn English. So ask questions, and tell your Homestay Family about your day.
11. You are expected to show respect to family members and behave responsibly at all times.
12. The Continental breakfast is usually self-serve (please check with your Homestay Family), and a family member usually prepares the evening meal. Remember that you need to clean up after you have breakfast.
13. Smoking, using alcoholic beverages and illegal drugs are NOT permitted. However, when smoking is permitted outside, extinguish your cigarette butt COMPLETELY and dispose of it properly.
14. Please always remember that most problems come from communication and language-related problems. If you are confused or angry about something with your Homestay Family, it is probably because of some misunderstanding. Try to communicate with your family, ask questions if you don't understand

something. Talk to them (politely) if you are upset or angry.

15. Please do your best to fit into your Homestay Family's normal routine, schedules and usual diet, (although food likes, dislikes, and allergies will be taken into consideration by your family when making the evening meal).
16. You are responsible to reimburse your Homestay Family for any repairs due to damage to their home or property, or any outstanding bill, before you leave the home.
17. Notify the Homestay Coordinator immediately if there is any problem between you and your family, or if you are planning to move out.
18. Students are not expected to do household chores beyond cleaning up after themselves and maintaining their private living spaces. Participation in household routines such as clearing the dinner table, however, is considered good manners in Australian culture.